Main Office 2675 SE 36th Avenue Ocala, Florida 34471 352-629-7596



Marion Oaks Branch

190 Marion Oaks Blvd. Ocala, FL 34473 352-414-4447

Attention Ocala Community Credit Union Members,

03/18/2020

At Ocala Community Credit Union, our highest priorities are the health and safety of our members and staff, as well as the well-being of the community that we serve. As the Coronavirus (COVID-19) situation continues to evolve, Ocala Community Credit Union is closely monitoring guidance from national, state, and local health officials and taking actions to minimize the risks to our most valuable asset, You!

In an effort to comply with the government's request to limit gatherings to less than 10 people and to limit the potential spread of COVID-19, we are temporarily closing the lobbies of the Credit Union effective March 19. Our drive-ups will remain open, as well as our ATMs and online (electronic) services.

Drive Thru Hours (Both Locations)

M-F 8:00 AM to 5:00 PM

Ocala Community Credit Union has the following electronic services available to save you gas and time from having to drive to the credit union.

- 844.785.2171 <u>CUTalk</u> English/Spanish: Check Balances, Make Transfers, and More.
- OcalaCCU App: It'sMe247 Online Banking w/A2A, BillPay w/P2P, RDC w/Mobile Check Deposit, View Cleared Checks, Text Banking, Manage My Cards – Debit Cards, Apply for a Loan and close it with e-signature, View Balances, and more.
- It'sMe247 Online Banking: BillPay w/P2P, A2A, View Cleared Checks, Text Banking, Apply for a Loan and close it with e-signature, View Balances, and more.
- ATMs & Cash Back: As found on our website. ATM Deposits @ Main Office ATM only.
- Deposit/Loan Payments: Night Drop @ either locations.

As always, Member Service Representatives and Loan Officers are available by telephone either branch listed above. We will continue to monitor the situation and will announce any further changes in our operations through our website, and social media pages. Our goal is to ensure that we appropriately respond to any changes in risk caused by this virus. Please visit our ocalaccu.com for the most up-to-date information on our response to COVID-19.

Respectively

Steven Nazaruk President/CEO